Terms and Conditions – Filex Holdings Pty Ltd

FILEX 2018 Terms and Conditions

As soon as you submit your registration via filex.com.au, you are considered a FILEX delegate. Therefore, from that point onwards, the Cancellation, Transfer and No-show policies will apply to your registration. The following policies will be strictly adhered to and apply to the FILEX Convention and associated events. Your registration indicates your full understanding and acceptance of these terms and conditions. On completion of your registration, a confirmation email will be sent to your nominated email address. Please check your registration carefully. Should an error have been made, please contact The Association Specialists within 24 hours via email or phone +61 2 9431 8600 to withdraw or amend your registration.

Payment of your registration fee and any selected additional items are due on completion of your registration. A tax invoice will be emailed to you with confirmation of your registration. A copy of your tax invoice is available via your dashboard at any time. All fees must be paid prior to commencement of the event to ensure admission, unless by prior arrangement.

Cancellation Policy

1. FILEX c/o The Association Specialists must be notified in writing for all cancellations or transfers (via filex@theassociationspecialists.com.au).
2. If notified up to and including 31 March 2018, a full refund less $150 administration fee will be granted.
3. For pre-convention events, a full refund less 25% of the registration fee will apply, if notified in writing up to and including 31 March 2018.
4. You may transfer your registration to another person for a fee of $79.
5. If notified after 31 March 2018, no refunds or credits are available.
6. If you do not attend FILEX and have not notified FILEX c/o The Association Specialists in writing prior to 31 March 2018, no refund or credit is available.
7. Registrations submitted after 18 April 2018 will incur a $50 late fee.

FILEX NO SHOW POLICY

For registered delegates who do not attend FILEX and do not provide written notification to FILEX c/o The Association Specialists on or before 31 March 2018, no refund or credit is available. If you select the direct deposit option, you will be invoiced, bound to the Terms and Conditions and still required to pay for your registration in full.

Provisions

1. When we communicate with you we will generally do so by email or by phone. You hereby agree that email and phone communications are contractually binding in the same manner as duly signed and dated documentation sent by post.
2. If any of these terms is at any time held by any jurisdiction to be void, invalid or unenforceable, then it shall be treated as changed or reduced, only to the extent minimally necessary to bring it within the laws of that jurisdiction and to prevent it from being void and it shall be binding in that changed or reduced form.
3. Subject to that, each provision shall be interpreted as severable and shall not in any way affect any other of these terms.
4. No waiver by us, in exercising any right, power or provision in this agreement shall operate as a waiver of any other right or of that same right at a future time; nor shall any delay in exercise of any power or right to be interpreted as a waiver.
5. In the event of a dispute arising out of or in connection with these terms or any contract between you and us, then you agree to attempt to settle the dispute by engaging in good faith with us in a process of mediation before commencing arbitration or litigation.
6. We are not liable for any breach of our obligations resulting from clause beyond our reasonable control.
7. This agreement shall be governed by and construed in accordance with the law of Australia, and all international governance is expressly concluded.
8. You are deemed to have accepted these terms and conditions when you proceed with the registration process by ticking “I agree” and selecting continue via your dashboard.
9. Fitness Australia Business Members may use their member number to purchase two tickets for FILEX 2018, at the Fitness Australia member rate.
10. Fitness Australia Sole Trader Members may use their member to purchase one tickets for FILEX 2018 at the Fitness Australia member rate.
11. Fitness Australia AusREPs may use their registration number to purchase one ticket for FILEX 2018 at the Fitness Australia member rate.